L.O.A.D. NFT, S.L.
Carrer de Llull 134, 08005 Barcelona, Spain
load-gallery.com

RIGHT OF WITHDRAWAL AND MODEL FORM

Version 1.1 · in force from 19 November 2026 · earlier versions are kept and sent on request.

For consumers who bought at a distance or away from our premises. A purchase made at the gallery, on our stand at an art fair, or by a professional buyer gives no right of withdrawal. This is the information required by article 97.1.i of the Spanish consumer law, in the form of its Anexo A, followed by the model form of Anexo B.

Information on the right of withdrawal

Right of withdrawal. You have the right to withdraw from this contract within 14 days without giving any reason. The withdrawal period expires 14 days after the day on which you, or a third party other than the carrier and indicated by you, acquire physical possession of the work (or of the last of its parts, if delivered separately). For a digital work bought without a display, the period runs from the day the contract is concluded.

To exercise the right, you must inform us, L.O.A.D. NFT, S.L., Carrer de Llull 134, 08005 Barcelona, Spain, info@load-gallery.com, of your decision by an unequivocal statement, for example a letter sent by post or an email. You may use the model form below, but it is not obligatory. You may also fill in and send the form electronically with the 'Withdraw from contract here' function on this site; if you do, we send you an acknowledgement of receipt by email without delay. To meet the deadline, it is enough to send your statement before the period expires.

Effects of withdrawal. If you withdraw, we refund all payments received from you, including the costs of delivery (except the supplementary costs of a type of delivery other than the least expensive standard delivery we offer), without undue delay and in any event within 14 days of the day we are informed of your decision. We refund by the same means of payment you used, unless you expressly agree otherwise; the refund costs you nothing. We may withhold the refund until we have received the work back, or until you have supplied evidence of having sent it back, whichever is earlier. If the token of the work is already in your wallet, it is marked as refunded on the public record.

Send the work back to us without undue delay and within 14 days of the day you told us of your withdrawal. You bear the direct cost of returning the work, including de-installation, packing and insured transport. As the work cannot normally be returned by post, the estimated maximum cost of its return is shown on your order summary (online orders: not yet available on this site); we give you the contact of an art carrier on request. The work travels in its original packaging or an equivalent protection, insured for its full value, and remains at your risk until it reaches us. You are liable only for a diminished value of the work resulting from handling other than what is necessary to establish its nature, characteristics and functioning.

Exceptions (article 103 TRLGDCU), stated before the order when they apply: works and displays made to your specifications or clearly personalised; digital works delivered otherwise than on a physical medium, once delivery has begun with your prior express request and your acknowledgement that you lose the right. If you return a display bought with a digital work, you keep the work, which plays on any compatible screen.

Model withdrawal form (Anexo B)

Complete and return this form only if you wish to withdraw from the contract.

To L.O.A.D. NFT, S.L., Carrer de Llull 134, 08005 Barcelona, Spain, info@load-gallery.com:

I/We (*) hereby give notice that I/we (*) withdraw from my/our (*) contract of sale of the following work: _____

Ordered on (*) / received on (*): _____

Name of consumer(s): _____

Address of consumer(s): _____

Signature of consumer(s) (only if this form is notified on paper): _____

Date: _____

(*) Delete as appropriate.

Online: Withdraw from contract here