L.O.A.D. NFT, S.L.
Carrer de Llull 134, 08005 Barcelona, Spain
load-gallery.com

AUTHENTICITY GUARANTEE

Version 1.1 · in force from 19 November 2026 · earlier versions are kept and sent on request.

LOAD guarantees the authenticity of every work it sells. This is a commercial guarantee given by L.O.A.D. NFT, S.L., Carrer de Llull 134, 08005 Barcelona, Spain (TRLGDCU article 127 bis); it adds to the legal guarantee and never replaces it.

How authenticity is proven

Every work has a certificate signed by the artist and the gallery and recorded on the public record. It states the artist, the title, the year, the medium, the number of the copy and the size of the edition, including any artist's proofs. For a digital work, the artist approves the final files when signing; their digital fingerprint is recorded on the public record and on a permanent storage network, and can no longer be changed by anyone, the artist and the gallery included. The files are encrypted and open only when their owner confirms with their wallet (the private wallet is not yet available on this site). Anyone holding the code of a certificate, a buyer, an insurer, an auction house, can check on this site that it exists, for which work and edition, whether it is current and, for a digital work, that the files match the recorded fingerprint; names are never shown. This check is not yet available on this site; until it is, write to info@load-gallery.com with the code of the certificate, and we answer with the same information.

What we guarantee

That the work is by the artist named on its certificate, in the edition stated, and that the edition will not be exceeded; for a digital work, that the files that play are those whose fingerprint is recorded on the public record.

For how long, and for whom

5 years from the date of the final invoice, for the buyer who bought the work from LOAD at its first sale. The guarantee is personal to that buyer and does not pass to a later owner, including on a resale carried out through LOAD.

If a work is not authentic

If, during that period, the artist, the artist's estate, or an expert accepted in writing by you and by us states in writing that the work is not as guaranteed, and we cannot refute it within 90 days, we take back the work, its certificate and its token, and refund the price you paid us, within 30 days. You must return the work in the condition in which you received it, free of any right of a third party; the token is then marked as refunded on the public record. The refund is limited to the price you paid us, without any other compensation; the cost of the expert is borne by the party who asked for the opinion, unless the work is found not to be authentic. This is the only remedy under this guarantee; it does not affect the rights the law gives to consumers.

How to claim

Write to info@load-gallery.com with the code of your certificate and the written opinion; keep the work in its condition and do not transfer it meanwhile.

What it does not cover

A work altered, restored, re-recorded or damaged without our consent; the attribution of a work to a period or a school where the certificate names no artist; and the loss or theft of your account, your device or the key of your wallet, which is not a question of authenticity.