L.O.A.D. NFT, S.L.
Carrer de Llull 134, 08005 Barcelona, Spain
load-gallery.com

HOLD AND PAYMENT RULES

Version 1.1 · in force from 19 November 2026 · earlier versions are kept and sent on request.

The rules we apply to every work, so that nothing is decided on the day. They are a summary of sections 6 to 10 of the Terms of sale, which prevail.

On this site (not yet available) and at the gallery

A work may be held for 48 hours without payment, at the gallery's discretion, once per work and per buyer. A purchase is paid in full when ordering. With the gallery's agreement, a deposit of 30% of the price, taxes included, reserves the work for 30 days, the time to pay the balance. If you cancel, or do not pay the balance after a written reminder of 10 days, the deposit is kept; if the gallery cancels, it returns twice the deposit. A consumer who buys at a distance and withdraws gets the deposit back in full.

At art fairs

No deposit. You sign a one-page purchase order, and the work is reserved for you for 3 hours, the time to pay in full by bank transfer, instant or SWIFT, confirmed by our bank. No cards at art fairs. After 3 hours without payment, the work may be offered again. No right of withdrawal on a sale signed on our stand.

Payment

Bank transfer, which we prefer, or card on our bank's secure page (not yet available), up to the amount per order shown when you pay. Euros or US dollars, as stated for the work. The invoice shows the exact account-holder name, so that your bank confirms it before you pay. Payment comes from an account or a card in the buyer's name. For a card payment, the token is issued 14 days after the payment.

Identity

Every buyer is identified before a sale of €1,000 or more; companies name their beneficial owner. Depending on the amount and the risk, we ask for the origin of the funds. A third-party payer is identified too. At an art fair, identification follows the signature by email, within 7 days, and nothing is delivered before it is complete; otherwise the sale is cancelled and the price refunded to the account it came from.

Certificate

Title passes on full payment. The certificate and the token are issued in your name when the work is paid in full.

Delivery

The delivery time depends on the work and is stated before you order; the date is agreed with you. An acceptance report is signed on delivery.

Our messages

All our emails come from addresses ending in @load-gallery.com, except, once the account is available on this site, the one-time sign-in code, sent by the provider of your account. We never ask you to pay into a different account by email or message.